



Fall Opening Guide



University of
Mary Washington

Residence Life and Housing

umw.edu/residencelife



Welcome

Greetings from Residence Life and Housing!

On behalf of the staff, I want you to know that we are thrilled that you will be living on campus this fall. By joining our community, you have the opportunity to develop meaningful connections with others, receive academic and personal support, and embrace exciting, new experiences. I believe that the time that you will spend in the residence halls will provide some of the most meaningful experiences of your academic career. We have designed our communities to be high-quality learning environments that support your academic success, personal growth, and your unique connection to the University of Mary Washington. They are a place where you will live and learn together with an amazing group of classmates and create a bond with each other that may well last a lifetime.

This Fall Opening Guide is chock full of information that will make preparation for your arrival in August easier. There is information about your residence hall, your RA (and what an RA does), and Move-In information. If the Residence Life and Housing staff can answer any questions, please reach out to us at reslife@umw.edu and we will be happy to assist you.

Welcome home! It's going to be an exciting year!



Sincerely,

A handwritten signature in black ink that reads "Dean W. Fleming".

Dean Fleming

Office Information

Residence Life and Housing
(540) 654-1058
reslife@umw.edu

Office Hours: Monday-Friday 8am - 5pm

Facebook @umwreslife Instagram @umwres_life
<https://umw.starrezhousing.com/StarRezPortal>

Dean of Residence Life | *David Fleming*
Associate Director | *Hunter Rauscher*
Assistant Director | *John Hughey*
Coordinator of Housing Operations | *Cece Burkett*
Lead Desk Attendant | *Matt Brooks*

Area Coordinator (Eagle Landing and Arrington) | *Lee Roy Johnson*
Area Coordinator (UMW Apartments, Jefferson, Westmoreland, Ball, and Madison) | *Megan Brown*
Area Coordinator (Virginia, Willard, The Link, Mason, and Randolph) | *Laura Gilchrist*

Your housing assignment!

Randolph Hall



We are so excited you will be joining the Randolph Hall community! Just a short walk from downtown, Randolph Hall is near the quirky stores and restaurants, and shares a lawn with Mason Hall.

Randolph Hall is named for Martha Jefferson Randolph, daughter of President Thomas Jefferson and wife of Virginia Gov. Thomas M. Randolph. Randolph Hall is home to 185 first-year students and five Resident Assistants.

When entering Randolph Hall from the third floor, a large lounge greets you with comfortable seating. There's a separate area for study, and a gourmet kitchen with a microwave, a sink, cabinets, counter space, a large refrigerator, and an oven and stove.*

Each floor has small lounges and the larger first floor lounge contains a pool table, a ping pong table, and a television.* Right next door is the indoor bike storage areas and a large laundry room.

In Randolph, there are suites which means that there is a bathroom between every two rooms, so you never have to share a bathroom with more than three people. Each student room has a closet and their own furniture. Furniture includes a desk with shelf and light, desk chair, two small dressers with two drawers each, a metal bed frame, and a twin extra long mattress. There are personal in-room thermostats so that you can control the temperature in your room. Randolph also has an elevator.

The exterior doors of each residence hall are secured at all times. Students are required to adhere to building access regulations in the interest of safety and security. Each UMW student is issued an EagleOne ID card, and students can access only their own residence hall with their card. Residents use their EagleOne card in the laundry room to access the washers and dryers, as well as use it for meal swipes, the library, vending machines across campus, in the Bookstore, and more.

Residential facilities offer high-speed Internet connections and cable television access via Apogee. Televisions are provided in many lounges, but not in individual rooms. The halls provide wireless internet access. Students will find wireless internet in every building on campus.

Measurements of each room and a video of the hall can be found online.



The Resident Assistant

About Resident Assistants: The Resident Assistant (RA) is an experienced UMW student who serves as a member of the Residence Life and Housing staff, caring for and supporting UMW's residential population. RAs serve many roles including: educator, community builder, role model, resource and administrator. The RAs main purpose is to develop and maintain an engaging, supportive environment which encourages the pursuit of excellence in support of the mission and vision of the University.

RAs assist students with creating roommate agreements, aid in resolving roommate conflicts, and serve as a primary resource for students for items such as work orders, and emergencies. To contact the RA On Duty during the hours of 7pm to 8am daily, please locate the bulletin board with "RA On Duty" near the main access point of your hall. This board will tell you who is on duty and the duty phone number to reach that RA, or you can go to your RA.

About Area Coordinators: The Area Coordinator (AC) is a professional Residence Life and Housing staff member. Three ACs oversee the RAs while working and living within the residence halls with the students. The ACs work to establish an environment that will allow their residents to accomplish their academic goals and to participate in co-curricular personal growth experiences. Each AC seeks to develop a sense of community in each residence hall in their assigned area of responsibility.

A Curricular Approach: Our curricular approach at UMW promotes learning where students connect real world experiences with formal classroom knowledge in order to develop key skills that will help them be successful during their time at UMW. By focusing on resiliency, identity, and connection, our students will be better prepared to understand and engage the world around them.

The residential curriculum incorporates a variety of strategic elements to influence the residential learning experience for all students living within the residence halls including programs designed to enhance their community, individual and small group discussions, called Eagle Chats, floor meetings, bulletin boards, and newsletters.

Get to know your Area Coordinator



Laura Gilchrist

Contact information:
lgilchri@umw.edu
(540)654-1058
Office is in Willard Hall

Area in charge of: Willard, Virginia, Mason, Randolph, and The Link

Schools: B.A. University of Mary Washington and M.A. from the University of Leicester

Favorite food: Any kind of pasta

Favorite ice cream: Moose Tracks

Favorite snacks: Pink Lady Apples and chocolate covered pretzels

Favorite UMW activity or event: Devil Goat Day (Go Devils!)

Favorite UMW location: The Fountain

Fun fact: I have visited nine different countries.

Connecting Roommates

About Your Roommate: If you have a roommate, and most of you do, we hope you will use this time before moving in to contact your roommate so you can start getting to know each other. If you did not select each other, you have been paired together because you have certain things in common; they may be obvious, or they may take some time to learn. You likely already know that it is vitally important to have an open mind about getting to know one another and learn from each other's unique experiences. It is important to begin your relationship with authenticity and an open mind, free of judgment. If conflicts arise during the year, your RA will be on hand to assist you. Please do not forget: you do not have to be best friends to be great roommates. A good relationship is based on respect, open communication, sincerity, and a desire to learn from others.

Working Through Roommate Conflicts: If a conflict does arise, emotions may run higher and a conflict that could have easily been resolved is now much more difficult due to the increased frustration the roommates are experiencing. This is all the more reason for you to have open discussions with your roommate that are ongoing: before and during their time as roommates.

Some simple questions to start conversations include:

- What are your thoughts on how the cleaning responsibilities will be shared?
- How do you feel about sharing items and what items would or would not be shared?
- What are your sleeping and study habits like?
- What are your thoughts on guests in the room?

These questions shape the roommate agreement that you will complete once you've settled in at UMW. The roommate agreement is a tool that allows for roommates to discuss the areas in which we often see conflict stem from and is used to not only discuss areas, but make decisions based on open discussion



and compromise. ResLife uses the roommate agreement as a "living document" so that you can revisit it throughout the year and make changes as needed. Your RA will go over the roommate agreement with you and your roommate when the time comes.

If you will be living in a residence hall that is suite style and has suitemates, you may want to reach out to your suitemates as well to discuss cleaning responsibilities and who will bring what for the shared bathroom.

Some students may be especially nervous or hesitant if they did not find their roommate through social media or may be rooming with someone they knew previously. The key here is to not make assumptions about the new roommate and to give them a chance. You can not determine someone's personality or how they are from one photo you find through a social media search, but sometimes we forget that and will make assumptions without getting to know someone.

On the other end of the spectrum, some students may have an expectation that their college roommate has to be their best friend based on depictions we see throughout television. Not every pair of college roommates will be like Ross and Chandler from Friends. This is not the typical situation and it is okay for roommates to just be roommates.

To connect with your roommate, first reach out through the Housing Portal which will send an email to their UMW email account. From there, you can share your name, contact information, and social media information to connect on different platforms. Unfortunately, ResLife is unable to provide contact information for any person. If you are not thinking about talking with their roommate now, your roommate may still be trying to contact you, so please check your email frequently for roommate messages.



Move-In Schedule and Information

Schedule: All First-Year students will move in Wednesday, August 18. Students have been assigned a timeslot on the day by their building and floor.

Important Reminders:

- Students will be allowed two guests to help them move in. For the safety of our students and staff, guests must be masked while in the building.
- Staff, volunteers, and university officials will be on hand to greet you and direct you where to go once on campus.
- Pack in easy to carry or rolling luggage and bins. If you think you may need one, please bring your own cart or dolly.

Directions:

1. Arrive to campus according to directions for your student's hall found on the Move-In "day of" website at the assigned check-in time.
2. As you arrive on campus, staff and university officials will direct you where to drive and short-term park. A notecard will be placed on your dash with phone number and room number in case we need to contact you.
3. As the student's guest(s) start unloading the vehicle, the student will go to the check-in table to pick up their residence hall room key. They will need to provide their full name, residence hall room number, and permanent zip code.
4. Once the student has their key, they can proceed to assist with unloading the vehicle. Please do not unpack in the room until all items are out of the vehicle.
5. Immediately after the vehicle has been unloaded, it must be moved to long-term parking. Staff and university officials, as well as signs, will direct you to where that is for your student's specific building.
6. Begin unpacking the room and getting things set up!

Non-Student Guests: Students will be permitted to bring no more than two additional people to assist them with their Move-In process. These two individuals should be limited to people needed to assist with the moving of items. Unfortunately, "spectators," such as young siblings are not permitted inside the building and must remain outside.

www.umw.edu/residencelife/before-you-get-to-campus/move-in/

Timeslots: Students have been assigned timeslots for arrival based on their hall and floor. By arriving within the assigned timeslot, it will assist with traffic and unloading. If a student cannot arrive by their assigned timeslot, that's okay! If possible, please let Residence Life and Housing know ahead of time at reslife@umw.edu.

Lofts: Students who requested lofting/bunking kits by Thursday, August 12, will find kits already allocated to their room. A limited number of rubber mallets will be available to borrow from Residence Life and Housing. We encourage students and their guests to bring their own rubber mallet to set up your lofted or bunked bed quicker. Residence Life staff will visit rooms to inspect lofts and bunks for proper assembly.

Wall Hanging Guidelines: Due to the drywall construction in all of our first-year buildings the use of 3M Command Strips is prohibited as they cause damage to the drywall. We ask that students only use pushpins, thumbtacks, or blue painters' tape to hang decorations on the wall. Any damages caused by wall hangings will be charged after move-out. Thank you for adhering to these guidelines.

Weather:

Please be mindful that August in Virginia can be hot, humid, and sometimes rainy. Please pack and dress accordingly. It is also recommended that when packing items that can be damaged from inclement weather that they are packed in a way that protects them.

SAMPLE



www.umw.edu/residencelife/before-you-get-to-campus/move-in/

Move-In Schedule

Wednesday, August 18, 2021

8:00 AM - 10:00 AM

Willard Hall

3rd Floor
Rooms 300 - 332

Virginia Hall

3rd Floor
Rooms 300 - 332

Mason Hall

5th and 3rd Floor
Rooms 501 - 528
Rooms 301 - 324

Randolph Hall

5th and 3rd Floor
Rooms 501 - 528
Rooms 301 - 324

10:00 AM - 12:00 PM

Willard Hall

2nd Floor
Rooms 200 - 232

Virginia Hall

2nd Floor
Rooms 200 - 232

Mason Hall

4th and 2nd Floor
Rooms 401 - 428
Rooms 201 - 222

Randolph Hall

4th and 1st Floor
Rooms 401 - 428
Rooms 101 - 112

1:00 PM - 3:00 PM

Willard Hall

1st Floor
Rooms 100 - 132

Virginia Hall

1st Floor
Rooms 100 - 132

The Link

2nd Floor
Rooms 201 - 208

Randolph Hall

2nd Floor
Rooms 201 - 222

* First-year residents in Ball Hall or Madison Hall may move in any time between 8:00 AM and 12:00 PM

Miscellaneous Information

Residence Hall Key: You will receive a key to your residence hall room upon moving in. This key should not be shared or duplicated. If a key to a residence hall room or apartment has been lost/misplaced or stolen, you should go to the UMW Police in Brent House immediately to file a police report. This will initiate a Locksmith work order request to change the lock and have new keys issued to all residents in that space. The police report and lock change is to ensure the safety of the residents. Note: You should not complete a facilities work order request for a lost or stolen key. It will be denied. The fee for unreturned keys/lock changes/replacement charges is \$125 for all residential spaces.

If the lock on a residence hall or apartment room door is not working or appears broken, you should submit a Facilities work order to have it repaired.



MyResNet/Apogee/HBO Go: UMW partners with Apogee to provide network services in all residence halls, which is included in your room and board package. You may upgrade to a “choice” plan for their internet connections for a fee. With your basic account, you get wired and wireless network access at speeds of 100 Mbps download, and 50 Mbps upload, and can connect up to 6 devices on your account, including computers, game consoles, tablets, phones, streaming devices, etc. Apogee includes HBO Go as part of your free account.

To maintain the best wireless speeds, be sure to register all your devices at MyResNet.com which allows you to have dedicated bandwidth to each device. For example, if you have a laptop, tablet and phone, but don't register each device, they would share the 20 Mbps bandwidth on a basic account. If you register each device, they each get a dedicated 20 Mbps connection. We recommend that students have a Ethernet cable available to plug your computer into the wired port in your room as a backup.

To register for Apogee services, students need to create an account on MyResNet.com. You will be directed to the MyResNet.com account creation page when you first connect your device to the Apogee wireless network on campus, or the wired connection in your residence hall. Once you have your Apogee account, you can login to the Apogee wireless network in your residence hall, and all across campus.

Check out the last two pages in this guide for how to connect your devices.

Connecting your Printer: It is highly suggested by Apogee to connect your printer to your computer via USB. If you try to connect using WiFi, you will likely run into connectivity issues. Please visit our website for more information on how to connect your printer: www.umw.edu/residencelife/before-you-get-to-campus/internet-in-the-halls/.

EagleOne Card: Your EagleOne card is not only your student ID card, it is your residence hall access, library card, the card you swipe for your meal plan, laundry card, and even has an optional stored value account. To submit your photo for your EagleOne card, please go to <https://adminfinance.umw.edu/eagleone/attention-incoming-freshman-and-transfers/online-photo-submission-guidelines/>.

All lost or stolen cards should be reported immediately to the UMW Police non-emergency phone number and invalidated online. Students with trouble accessing their building should contact ResLife for assistance. Students with meal plan issues should contact Chris “CJ” Porter.

Ultimate UMW Packing List

Here are some of the **Eagle Approved** items students tell us they need to survive while at UMW. Pick and choose from these lists and add items that are important to you, but please make sure you check the **"Keep These Items Out Of Your Nest"** prohibited items list so you don't bring anything you'll have to take home!

Bedroom

- Bedding: blankets, comforters, linens (extra-long twin), mattress pad and cover, pillows
- Closet items: Hangers, laundry bag or basket
- Trash bin

Bathroom & Cleaning Supplies

- Toiletries and shower caddy
- Shower shoes
- Towels, washcloths
- Cleaning supplies, dishwashing soap, air freshener, broom and dust pan, handheld vacuum
- Laundry detergent, fabric softener, iron

Entertainment & Electronics

- Surge protectors *Not just a power strip
- UL-approved electronics only, heavy duty, with a circuit breaker
- Head phones
- Computer or laptop and ethernet cord
- Printer *Needs to be connected to computer

Decorations & Organization

- Pictures, posters, and other decorations that can be easily displayed with tacks (Mason, Randolph, Link, Willard, Virginia). *No more than 10% of the walls may be covered
- Desk lamp or reading lamps; permitted lamps use low heat light bulbs, compact fluorescent lighting, or LED lighting

Miscellaneous

- Mini-fridge (4.5cu ft or less) *Only one is permitted in a room. Must be plugged directly into the wall. Eagle Landing and UMW Apartments are not permitted to have additional refrigerators beyond the large one provided by the University in the kitchen.
- Medicine (prescription and over-the-counter)
- Basic first-aid kit
- Flashlight
- Umbrella

- 1 set of dishes/flatware, and dish soap/sponge
- Coffee maker (with auto shut off) or Keurig
- Bicycle

COVID Supplies

- Face masks
- Gloves
- Hand sanitizer
- Thermometer
- Alcohol/Alcohol wipes

Pack S.M.A.R.T

S: Spend two weeks taking note of what you use at home. If you haven't used it in two weeks, don't pack it.

M: Make lists of "must have" and "want" items. Prioritize your lists and leave the unnecessary things at home.

A: Assess the space needed to bring your possessions. Remember, you will more than likely share a room with someone else.

R: Remember your COVID supplies. All hard surfaces and decorations should be easily cleaned or washable.

T: Talk to your roommate about sharing certain items. Why bring two when one will suffice?

Possibly Leave Home

Here is a list of items that are permitted in the residence halls but could be left at home to lighten your load and make Move-In easier.

- Box and/or oscillating fan
- Small tool kit
- Holiday/twinkle lights (must be UL-approved)
- Throw rug
- QAM compliant television and coaxial cable
- Video game consoles
- Personal furniture: computer chair, gaming chair, futon, upholstered headboard, etc.
- Stacking crates and/or under-the-bed storage containers
- Excessive decorations

Keep These Items Out Of Your Nest

Here is the list of prohibited items not permitted in the residence halls at UMW. Please double check the items you are packing so you don't bring anything you'll have to take home!

- Large appliances that draw 110 volts or more
- Alcohol (except in spaces where residents are 21 or older)
- Animals (live or dead) except approved service animals, service animals in training as part of a specific University-sponsored program, and fish kept as pets in a 10-gallon or smaller aquarium
- Candles (with or without wicks), candle/wax melt/warmers, and incense
- Curtains and draperies (unless with a tag displaying certified as non-combustible and flame resistant)
- Decorations covering more than 10% of any wall
- Devices used to promote irresponsible drinking (beer bong, funnels, and similar devices typically used to promote excessive alcohol consumption)
- Drugs and/or controlled substances that are illegal, and any drug paraphernalia (including electronic smoking devices used for drug consumption)
- Electrical cooking appliances (including microwaves, toaster ovens) in residence hall rooms or non-kitchen areas; all electrical cooking appliances without an auto shut-off such as coffee/tea pot; any electrical appliance which is not UL-approved; any electrical appliances with an open heating element (including but not limited to potpourri burners, hot plates, crock pots/slow cookers, rice cooker, instapot, and indoor grills)
- Explosives, fireworks, pyrotechnic devices, or flame-producing materials
- Extension cords (unless surge protector)
- Fabric/tapestries for wall display or any items to be hung from ceilings
- Firearms, projectile firing devices, and other weapons, including but not limited to air rifles, pellet guns, or other weapons including realistic facsimiles; ammunition; switchblades; knives with blades over 5 inches; biological or chemical weapons such as mace and tear gas; hazardous materials or chemicals; or items which may pose a danger to the UMW community
- Halogen lamps, lava lamps, and incandescent bulbs.
- Hookahs
- Hoverboards
- Mopeds or other fuel-powered or motorized vehicles
- Outside antenna/satellite dish
- Overstuffed or inflatable furniture, waterbeds, personal lofts, or bean bag chairs
- Power tools
- Refrigerators larger than 4.5 cubic feet
- Space heaters
- Street signs of any kind
- Wireless internet routers



Dear University of Mary Washington Resident,

University of Mary Washington has partnered with MyResNet to provide internet service, cable television and support to your residence. To make sure you're connected, follow the steps below to register for service.

SET UP YOUR ACCOUNT

Residents can register for an account at **MyResNet.com**. Once you've created a unique username and password, you can log in and access the ResNet on the day you arrive!

AVAILABLE SERVICE LEVEL

University of Mary Washington ResNet Packages		
100 Mbps Download Speed	Connect 6 total devices	Included

CONNECT YOUR DEVICES

Make sure that all your devices like smartphones, tablets, and game systems are registered as devices in your MyResNet account. If you use a device that has not been added, you will be prompted to add that device using the device's MAC address. **Please see 2nd page of this document for detailed instructions.**

CABLE TV

Make sure your TV has the proper QAM Tuner (internal or external). Without a QAM tuner you will not receive TV service. To determine whether your TV has an internal tuner you will need to search the specifications section of your TV manual or locate the make and model of the TV and lookup the specs online. If your TV does not have an internal QAM tuner, an external tuner will need to be purchased to receive channels.

https://myresnet.com/public/files/digital_tv_faq.pdf

NEED SOME HELP?

If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call **MyResNet** support at **877-478-8808**
- Email support@myresnet.com
- Text **ResNet** to **84700**
- Chat live at www.MyResNet.com

Sincerely,

The MyResNet Team

Contact 24/7 support at **877-478-8808** or at support@myresnet.com | www.MyResNet.com



CONNECT YOUR DEVICES

Please follow these instructions to add your additional devices to your MyResNet portal

1. When you connect a device to MyResNet that is not registered, you will see this screen



Welcome to the ResNet portal!

You have arrived at this page because this device is not added to your account.

[Click here to continue](#)

2. Once you click continue, you'll need to either create an account or log into your account. You'll notice the mac address for your device is listed at the very bottom. Jot this down!



Don't have an account?

[Create Account](#)

I already have an account

[Get Online!](#)

[Forgot Username or Password?](#)

[Get Support](#)

Current Device -
MAC Address: 00:00:00:00:00:00
Current IP: 66.112.245.242

3. Once you login or create an account, you'll be re-directed to your MyResNet dashboard. Select **Add Device**, and input your mac address from step #2.

My Dashboard

CONNECTED DEVICES

You have active devices connected.
Add more devices to activate them now

[Add Devices](#)

Active Devices

3 of 4

