

# UMW Residence Life & Housing

## FALL OPENING GUIDE



*where great minds get to work*

[umw.edu/residencelife](http://umw.edu/residencelife)

Greetings from Residence Life and Housing!

On behalf of the staff, I want you to know that we are thrilled that you will be living on campus this fall. By joining our community, you have the opportunity to further develop meaningful connections with others, receive academic and personal support, and embrace exciting, new experiences. I believe that the time that you will spend in the residence halls will provide some of the most meaningful experiences of your academic career. We have designed our communities to be high-quality learning environments that support your academic success, personal growth, and your unique connection to the University of Mary Washington.

This Fall Opening Guide is chock full of information that will make preparation for your arrival in August easier. There is information about your residence hall, your RA (and what an RA does), and Move-In information. It also outlines some specific expectations and policy changes we are implementing this Fall to mitigate the COVID-19 risk to our communities. I encourage you to review the guide in its entirety, explore our website, and take a look at the #ForwardUMW Reopening plan in order to best prepare for this year's residential experience. If the Residence Life and Housing staff can answer any questions, please reach out to us at [reslife@umw.edu](mailto:reslife@umw.edu) and we will be happy to assist you.

Welcome home! It's going to be an exciting year!

Sincerely,



Dean Fleming



**We are so excited you will be joining the UMW Apartments community! Located on the south corner of campus, right off of William St, the UMW Apartments provide the opportunity for students to experience apartment-style living while enjoying all of the amenities of on-campus living.**

The UMW Apartments are comprised of ten 3-story structures which house 350 students and 10 Resident Assistants. The buildings are designated as one through 10, and are the first number of the housing assignment is the building number ("014" would mean building 10, apartment 14).

The Apartments complex have one-, two-, and three-bedroom options. Each apartment features bedrooms, a living room, and a full kitchen with dining room. Each room has a closet and their own furniture. Furniture includes a desk, desk chair, a dresser, a metal bed frame, and a twin extra long mattress. Each apartment living room has a couch, chair, coffee table, lamp, and a dining room

table and chairs. Each kitchen has a stove, oven, full size refrigerator, and dishwasher. There are personal in-apartment thermostats so that you can control the temperature in your space.

Vending machines and laundry facilities are located in buildings 1, 2, 4, and 11. The large courtyard of the Apartments has a sizable grassy area for recreation.

The exterior doors of each residence hall are secured at all times. Students are required to adhere to building access regulations in the interest of safety and security. Each UMW student is issued an EagleOne ID card, and students can access only their own residence hall with their card. Residents use their EagleOne card in the laundry room to access the washers and dryers, as well as use it for meal swipes, the library, vending machines across campus, in the Bookstore, and more.

Residential facilities offer high-speed Internet connections and cable television access via Apogee. Televisions are provided in many lounges, but not in individual rooms. The halls provide wireless internet access. Students will find wireless internet in every building on campus.

Measurements of each room and a video of the hall can be found online.

\*Subject to change based on COVID-19 protocol.



## Office Information

### Residence Life and Housing

(540) 654-1058

[reslife@umw.edu](mailto:reslife@umw.edu)

Office Hours: Monday-Friday 8am - 5pm

Facebook [@umwreslife](https://www.facebook.com/umwreslife)

Instagram [@umwres\\_life](https://www.instagram.com/umwres_life)

<https://umw.starrezhousing.com/StarRezPortal>

**Dean of Residence Life** | David Fleming  
**Associate Director** | Hunter Rauscher  
**Assistant Director** | John Hughey  
**Business & Marketing Manager** | Michelle Brooks  
**Coordinator of Housing Operations** | Cece Burkett  
**Lead Desk Attendant** | Matt Brooks

**Area Coordinator** (*Eagle Landing and Arrington*) | Lee Roy Johnson  
**Area Coordinator** (*UMW Apartments, Bushnell, Jefferson, Framar House, and Russell*) | Megan Brown  
**Area Coordinator** (*Ball, Madison, Willard, Westmoreland, The Link, Mason, and Randolph*) | Mary Taylor



**About Resident Assistants:** The Resident Assistant (RA) is an experienced UMW student who serves as a member of the Residence Life and Housing staff, caring for and supporting UMW's residential population. RAs serve many roles including: educator, community builder, role model, resource and administrator. The RAs main purpose is to develop and maintain an engaging, supportive environment which encourages the pursuit of excellence in support of the mission and vision of the University.

RAs assist students with creating roommate agreements, aid in resolving roommate conflicts, and serve as a primary resource for students for items such as work orders, and emergencies. To contact the RA On Duty during the hours of 7pm to 8am daily, please locate the bulletin board with "RA On Duty" near the main access point of your hall. This board will tell you who is on duty and the duty phone number to reach that RA, or you can go to your RA.

**About Area Coordinators:** The Area Coordinator (AC) is a professional Residence Life and Housing staff member. Three ACs oversee the RAs while working and living within the residence halls with the students. The ACs work to establish an environment that will allow their residents to accomplish their academic goals and to participate in co-curricular personal growth experiences. Each AC seeks to develop a sense of community in each residence hall in their assigned area of responsibility.

**A Curricular Approach:** Our curricular approach at UMW promotes learning where students connect real world experiences with formal classroom knowledge in order to develop key skills that will help them be successful during their time at UMW. By focusing on resiliency, identity, and connection, our students will be better prepared to understand and engage the world around them.

The residential curriculum incorporates a variety of strategic elements to influence the residential learning experience for all students living within the residence halls including programs designed to enhance their community, individual and small group discussions, called Eagle Chats, floor meetings, bulletin boards, and newsletters.

## Get to know your Area Coordinator



**Megan Brown**

**Area in charge of:** Jefferson, Bushnell, Framar, Russell, and the UMW Apartments. Advisor of the Association of Residence Halls

**Schools:** B.A In History and Adolescent Education from Pace University and M.A in Higher and Post-Secondary Education from Teachers College at Columbia University

**Favorite food:** Mashed Potatoes and shrimp

**Favorite ice cream:** Cookie Dough

**Favorite snacks:** Grapes, animal crackers, and pretzels

**Favorite UMW activity or event:** ARH's Big Ash Bonfire

**Favorite UMW location:** The fountain between Willard and Virginia Halls

**Fun fact:** I really love historical fun facts (like the name of George Washington's horse)

Contact information:  
mbrown29@umw.edu  
(540)654-1058  
Office is in Jefferson Hall

**About Your Roommate:** If you have a roommate, and most of you do, we hope you will use this time before moving in to contact your roommate so you can start getting to know each other. If you did not select each other, you have been paired together because you have certain things in common; they may be obvious, or they may take some time to learn. You likely already know that it is vitally important to have an open mind about getting to know one another and learn from each other's unique experiences. It is important to begin your relationship with authenticity and an open mind, free of judgment. If conflicts arise during the year, your RA will be on hand to assist you. Please do not forget: you do not have to be best friends to be great roommates. A good relationship is based on respect, open communication, sincerity, and a desire to learn from others.

**Working Through Roommate Conflicts:** If a conflict does arise, emotions may run higher and a conflict that could have easily been resolved is now much more difficult due to the increased frustration the roommates are experiencing. This is all the more reason for you to have open discussions with your roommate that are ongoing: before and during their time as roommates.

Some simple questions to start conversations include:

- What are your thoughts on how the cleaning responsibilities will be shared?
- How do you feel about sharing items and what items would or would not be shared?
- What are your sleeping and study habits like?
- What are your thoughts on guests in the room?

These questions shape the roommate agreement that you will complete once you've settled in at UMW. The roommate agreement is a tool that allows for roommates to discuss the areas in which we often see conflict stem from and is used to not only discuss areas, but make decisions based on open discussion and compromise. ResLife uses the roommate agreement as a "living document" so that you can revisit it throughout the year and make changes as needed. Your RA will go over the roommate agreement with you and your roommate when the time comes.



If you will be living in a residence hall that is suite style and has suitemates, you may want to reach out to your suitemates as well to discuss cleaning responsibilities and who will bring what for the shared bathroom.

Some students may be especially nervous or hesitant if they did not find their roommate through social media or may be rooming with someone they knew previously. The key here is to not make assumptions about the new roommate and to give them a chance. You can not determine someone's personality or how they are from one photo you find through a social media search, but sometimes we forget that and will make assumptions without getting to know someone.

On the other end of the spectrum, some students may have an expectation that their college roommate has to be their best friend based on depictions we see throughout television. Not every pair of college roommates will be like Ross and Chandler from *Friends*. This is not the typical situation and it is okay for roommates to just be roommates.

*To connect with your roommate, first reach out through the Housing Portal which will send an email to their UMW email account. From there, you can share your name, contact information, and social media information to connect on different platforms. Unfortunately, ResLife is unable to provide contact information for any person. If you are not thinking about talking with their roommate now, your roommate may still be trying to contact you, so please check your email frequently for roommate messages.*



# COVID-19 POLICIES & PROCEDURES

**Health and Hygiene:** The health and wellbeing of our residential community must be a collaborative effort, and it all begins with each resident managing their own personal health and hygiene. Implement regular self-care practices by washing your hands frequently for 20 seconds and wiping down surfaces before and after you use them. Use handwashing stations and hand sanitizer when out on campus. As you



might imagine, many spaces and things within a residence halls are shared by multiple people which creates high traffic/ high touch places both in and out of your room. Door knobs, handrails, elevator buttons, laundry machines, and kitchen appliances are just a few of the frequently touched places you will encounter on a daily basis. It is important to understand that Housekeeping staff cannot be everywhere to wipe surfaces down on a continual basis, so all residents will be expected to do their part. Self-monitor and report if you have any symptoms of COVID-19 on the Daily Health Tracker. If you aren't feeling well you should remain in your room, contact Student Health Services for a Telehealth appointment, and reach out to your professors for a virtual option in completing coursework.

**Kitchens, Lounges, and Community Spaces:** All of our residence halls have community or communal spaces designed for the use by all residents within the building. When you arrive on campus in August, not all of these spaces will be available. Due to social distance guidelines and room sizes, we must limit the use of some community spaces. Rooms will be marked clearly whether they are open or closed. Spaces necessary for daily life in the halls, including kitchens, laundry, and bathrooms, will be open. Occupancy limits will be established for each open community space and maximum occupancy signs will be posted outside the entrance indicating how many students can be in the space at the same time. Some spaces may be restricted to one person at a time while others may allow for more.

For rooms where it is difficult to tell how many students are utilizing the space from the doorway, occupancy boards will be posted on the outside next to the entrance. These interactive boards will be a visual way for residents to see if the maximum occupancy has been reached and if you will have to wait until someone else leaves the area. Each board will have a set number of spaces indicated on it. Residents will be given an occupancy token when they move in. When you go to enter a space, you will look at the board and see if there is an open spot on the board. If there is, you will put your occupancy token in that space upon entering the room. When you leave the room, you will remove your token. If you see that all the spaces on the board have tokens, you will know you cannot enter the room. This process will be explained in more detail during your first floor meeting. It is important for all residents to use their tokens consistently to maintain safe distances and occupancies in these rooms so we can keep them open.

Unique, numbered tokens will be given to students in their room key packet during check-in on Move-In days. Students should keep this numbered token with them at all times. We suggest putting it in your phone wallet, in your lanyard pouch with your EagleOne ID, with your room key, or in your wallet if you carry that at all times. If you lose your token, please contact your Area Coordinator and they will assist you with locating a replacement token.



**Community Expectations:** A successful fall semester in the residence halls is achieved by our shared investment in the #ForwardUMW plan and in holding yourself and others accountable for following the university policies. In the residence halls, we will require face masks in all public spaces including hallways, kitchens, laundry rooms, lounges, and study rooms. We ask that all residents practice social distancing and keep 8 feet between you and other people. New guest policies will limit who has access to the residence halls. Only students who live in the building will be allowed access to the building. It is important to let each person use their card to enter the building and not allow others who do not live in the building to enter behind you.



While there is no prohibition from leaving campus, information will be provided about the potential risks to our community by doing so. We understand that students will need to work, frequent stores, and socialize as part of their time at UMW. It will be incumbent upon all members of UMW's campus community to make good decisions, wear a mask in public, and social distance both on-campus and off-campus. With their home on campus, students need to be mindful that their behavior doesn't jeopardize the health of their UMW family. There are certainly ways to work, shop, or enjoy a meal off-campus in a safe and responsible way.



**Life in the Halls:** Whether you have lived with us before or will be a new addition to the Eagle family, living on campus will probably be different than you were expecting. However, ResLife aims to provide you with the best possible experience while you are living with us. Our RA staff is being trained on new methods to provide support while still upholding safety guidelines. Prior to your arrival on campus, you will receive an invitation to join a Canvas course for your residential community. You will be able to use the Canvas course to view important updates from your RA and engage in discussion with others in your community.

When you move into your room in August, you will be able to scan a QR code to receive a welcome message from your RA along with information about your first community meeting. During your first community meeting, you will have the chance to get to know the other students who live on your floor. Your RA will also go over an in-depth list of what to expect while living in the residence halls under the new policies around COVID-19.

A significant portion of the RA position is to provide peer support and to build the community in our halls that UMW is known for. While our RAs will be using new methods to engage with you this year, their overall purpose remains the same. We encourage you to take advantage of the events that will be held for your community. Your RA will discuss the best ways for you to contact them if you need assistance. If your RA is not available when you need assistance, our on-call system ensures that a staff member is always available to assist you. The contact number for the RA on Duty each night will be posted in your residence hall.



# MOVE-IN SCHEDULE & INFO.



**Schedule:** All Transfer students will move in August 20. Students will sign up for a morning or afternoon timeslot on the day designated for them.

All Upperclass students will move in August 22-23. Students will sign up for a morning or afternoon timeslot on the days outlined for them.

The two shifts available on each day will be:

--Check-in from 8am to 11am, with all guests exiting the building before 12pm.

--Check-in from 12pm to 3pm, with all guests exiting the building before 4pm.

Students will assign themselves a check-in time utilizing Sign-Up Genius to sign up for a timeslot on either day.

Please sign up for your Move-In day timeslot here: [Apartments Sign Up](#)

## Key Takeaways:

- Masks are mandatory for all students and guests per the Governor of Virginia inside all residence halls and campus buildings.
- Staff, volunteers, and university officials will be on hand to greet you and direct you where to go once on campus.
- Students will be responsible for unloading their belongings into their rooms with assistance from up to 2 guests.
- Pack in easy to carry or rolling luggage and bins. If you think you may need one, please bring your own cart or dolly.
- The student is the only person permitted to approach the check-in table.

## Directions:

1. Arrive to campus according to directions for your student's hall found on the Move-In "day of" website at the check-in time selected by the student. *Please do not arrive to campus early as there will not be parking available for waiting until the timeslot.*
2. As you arrive on campus, staff and university officials will direct you where to drive and short-term park. *A notecard will be placed on your dash with phone number and room number in case we need to contact you.*
3. As the student's guest(s) start unloading the vehicle, the student will go to the check-in table to pick up their residence hall room key. They will need to provide their full name, residence hall room number, and permanent zip code.
4. Once the student has their key, they can proceed to assist with unloading the vehicle. *Please do not unpack in the room until all items are out of the vehicle.*
5. Immediately after the vehicle has been unloaded, it must be moved to long-term parking. Staff and university officials, as well as signs, will direct you to where that is for your student's specific building.
6. Begin unpacking the room and getting things set up!
7. All guests must be out of the buildings *before* 12pm and 4pm daily. This is to assist with social distancing and keeping the number of bodies in the building to a minimum.

*All students should limit their contact and exposure, begin a daily report on symptoms, and enter self-quarantine for 14 days prior to their first day on a UMW campus.*

**Non-Student Guests:** Students will be permitted to bring no more than two additional people to assist them with their Move-In process. These two individuals should be limited to people needed to assist with the moving of items. Unfortunately, "spectators," such as young siblings are not permitted inside the building and must remain outside.

**Timeslots:** All students will be assigned a timeslot during which they are able to move into their residence hall. Once the timeslot ends, non-student guests will be asked to vacate the premises to allow others to move-in safely.

We ask that all students communicate with their roommates to ensure they are not moving in during the same timeslot. If that is the only timeslot available for both parties, please wait until the other party has finished moving in and has vacated the space before the next party begins their move in.

The health and well-being of our communities depends on everyone moving in on their designated FSEM day. However, we understand that for some, this is not an option. Those individuals can contact us at [reslife@umw.edu](mailto:reslife@umw.edu) for options.

**Elevators:** Only one family group will be permitted in the elevator at a time.

**Exterior Doors:** Entry doors will be unlocked at the beginning of each Move-In day. At the conclusion of the last timeslot of each day, exterior doors will be locked by RLH staff. To ensure all doors are locked, RAs will double check building security during first rounds of the evening.

**Lofts:** ResLife was able to secure a non-UMW contractor to place loft and bunk bed parts into student rooms before Move-In occurs. Students can sign up for a loft or bunk bed online through the [Configuring Your Bed](#) website. The deadline for loft and bunk bed requests is 11:59pm on August 3. Unfortunately, requests received after August 3 will not be able to be processed.

UMW makes every effort to ensure that all rooms are clean and move in ready, however,



by requesting the parts to loft or bunk the bed, someone may be entering the student's room after it has been cleaned. All bed parts will be delivered at least five days before students arrive on campus. The loft kit is the student's responsibility and whether they chose to assemble the loft or not, they will need to keep the loft parts in their room until the end of the semester. As with all of our common areas and equipment, ResLife encourages students to sanitize and wash their hands after assembling the bed.



# MISCELLANEOUS INFORMATION

**Residence Hall Key:** You will receive a key to your residence hall room upon moving in. This key should not be shared or duplicated. If a key to a residence hall room or apartment has been lost/misplaced or stolen, you should go to the UMW Police in Brent House immediately to file a police report. This will initiate a Locksmith work order request to change the lock and have new keys issued to all residents in that space. The police report and lock change is to ensure the safety of the residents. Note: You should not complete a facilities work order request for a lost or stolen key. It will be denied. The fee for unreturned keys/lock changes/replacement charges is \$125 for all residential spaces.



If the lock on a residence hall or apartment room door is not working or appears broken, you should submit a Facilities work order to have it repaired.

**MyResNet/Apogee/HBO Go:** UMW partners with Apogee to provide network services in all residence halls, which is included in your room and board package. You may upgrade to a "choice" plan for their internet connections for a fee. With your basic account, you get wired and wireless network access at speeds of 100 Mbps download, and 50 Mbps upload, and can connect up to 6 devices on your account, including computers, game consoles, tablets, phones, streaming devices, etc. Apogee includes HBO Go as part of your free account.

To maintain the best wireless speeds, be sure to register all your devices at MyResNet.com which allows you to have dedicated bandwidth to each device. For example, if you have a laptop, tablet and phone, but don't register each device, they would share the 20 Mbps bandwidth on a basic account. If you register each device, they each get a dedicated 20 Mbps connection. We recommend that students have a Ethernet cable available to plug your computer into the wired port in your room as a backup.

To register for Apogee services, students need to create an account on MyResNet.com. You will be directed to the MyResNet.com account creation page when you first connect your device to the Apogee wireless network on campus, or the wired connection in your residence hall. Once you have your Apogee account, you can login to the Apogee wireless network in your residence hall, and all across campus.

Check out the last two pages in this guide for how to connect your devices.

**Connecting your Printer:** It is highly suggested by Apogee to connect your printer to your computer via USB. If you try to connect using WiFi, you will likely run into connectivity issues. Please visit our website for more information on how to connect your printer: [www.umw.edu/residencelife/before-you-get-to-campus/internet-in-the-halls/](http://www.umw.edu/residencelife/before-you-get-to-campus/internet-in-the-halls/).

**EagleOne Card:** Your EagleOne card is not only your student ID card, it is your residence hall access, library card, the card you swipe for your meal plan, laundry card, and even has an optional stored value account. To submit your photo for your EagleOne card, please go to <https://adminfinance.umw.edu/eagleone/attention-incoming-freshman-and-transfers/online-photo-submission-guidelines/>.

All lost or stolen cards should be reported immediately to the UMW Police non-emergency phone number and invalidated online. Students with trouble accessing their building should contact ResLife for assistance. Students with meal plan issues should contact Chris "CJ" Porter.

# Ultimate UMW Packing List



Here are some of the **Eagle Approved** items students tell us they need to survive while at UMW. Pick and choose from these lists and add items that are important to you, but please make sure you check the "Keep These Items Out Of Your Nest" prohibited items list so you don't bring anything you'll have to take home!

## Bedroom

- Bedding: blankets, comforters, linens (extra-long twin), mattress pad and cover, pillows
- Closet items: Hangers, laundry bag or basket
- Trash bin

## Bathroom & Cleaning Supplies

- Toiletries and shower caddy
- Shower shoes
- Towels, washcloths
- Cleaning supplies, dishwashing soap, air freshener, broom and dust pan, handheld vacuum
- Laundry detergent, fabric softener, iron

## Entertainment & Electronics

- Surge protectors *\*Not just a power strip*
- UL-approved electronics only, heavy duty, with a circuit breaker
- Head phones
- Computer or laptop and ethernet cord
- Printer *\*Needs to be connected to computer*

## Decorations & Organization

- Pictures, posters, and other decorations that can be easily displayed with command strips (Russell) or tacks (Mason, Randolph, Link, Willard). *\*No more than 10% of the walls may be covered*
- Desk lamp or reading lamps; permitted lamps use low heat light bulbs, compact fluorescent lighting, or LED lighting

## Miscellaneous

- Mini-fridge (4.5cu ft or less) *\*Only one is permitted in a room. Must be plugged directly into the wall. Eagle Landing and UMW Apartments are not permitted to have additional refrigerators beyond the large one provided by the University in the kitchen.*
- Medicine (prescription and over-the-counter)
- Basic first-aid kit
- Flashlight
- Umbrella

- 1 set of dishes/flatware, and dish soap/sponge
- Coffee maker (with auto shut off) or Keurig
- Bicycle

## COVID Supplies

- Face masks
- Gloves
- Hand sanitizer
- Thermometer
- Alcohol/Alcohol wipes

## PACK COVID S.M.A.R.T.

**S:** Spend two weeks taking note of what you use at home. If you haven't used it in two weeks, don't pack it.

**M:** Make lists of "must have" and "want" items. Prioritize your lists and leave the unnecessary things at home.

**A:** Assess the space needed to bring your possessions. Remember, you will more than likely share a room with someone else.

**R:** Remember your COVID supplies. All hard surfaces and decorations should be easily cleaned or washable.

**T:** Talk to your roommate about sharing certain items. Why bring two when one will suffice?

## NOTICE:

In light of COVID-19 and the impact it has within the residence halls, especially on Move-In days, Residence Life and Housing encourages students to bring less belongings to make it easier to transport to the rooms in as few trips as possible. Students should bring enough cleaning supplies, masks, gloves, hand sanitizer, and other PPE in order to feel comfortable within the halls for the semester.

# Possibly Leave Home

Here is a list of items that are permitted in the residence halls but could be left at home to lighten your load and make Move-In easier.

- Box and/or oscillating fan
- Small tool kit
- Holiday/twinkle lights (must be UL-approved)
- Throw rug
- QAM compliant television and coaxial cable
- Video game consoles
- Personal furniture: computer chair, gaming chair, futon, upholstered headboard, etc.
- Stacking crates and/or under-the-bed storage containers
- Excessive decorations

## Keep These Items Out Of Your Nest

Here is the list of prohibited items not permitted in the residence halls at UMW. Please double check the items you are packing so you don't bring anything you'll have to take home!

- Large appliances that draw 110 volts or more
- Alcohol (except in spaces where residents are 21 or older)
- Animals (live or dead) except approved service animals, service animals in training as part of a specific University-sponsored program, and fish kept as pets in a 10-gallon or smaller aquarium
- Candles (with or without wicks), candle/wax melt/warmers, and incense
- Curtains and draperies (unless with a tag displaying certified as non-combustible and flame resistant)
- Decorations covering more than 10% of any wall
- Devices used to promote irresponsible drinking (beer bong, funnels, and similar devices typically used to promote excessive alcohol consumption)
- Drugs and/or controlled substances that are illegal, and any drug paraphernalia (including electronic smoking devices used for drug consumption)
- Electrical cooking appliances (including microwaves, toaster ovens) in residence hall rooms or non-kitchen areas; all electrical cooking appliances without an auto shut-off such as coffee/tea pot; any electrical appliance which is not UL-approved; any electrical appliances with an open heating element (including but not limited to potpourri burners, hot plates, crock pots/slow cookers, rice cooker, instapot, and indoor grills)
- Explosives, fireworks, pyrotechnic devices, or flame-producing materials
- Extension cords (unless surge protector)
- Fabric/tapestries for wall display or any items to be hung from ceilings
- Firearms, projectile firing devices, and other weapons, including but not limited to air rifles, pellet guns, or other weapons including realistic facsimiles; ammunition; switchblades; knives with blades over 5 inches; biological or chemical weapons such as mace and tear gas; hazardous materials or chemicals; or items which may pose a danger to the UMW community
- Halogen lamps, lava lamps, and incandescent bulbs.
- Hookahs
- Hoverboards
- Mopeds or other fuel-powered or motorized vehicles
- Outside antenna/satellite dish
- Overstuffed or inflatable furniture, waterbeds, personal lofts, or bean bag chairs
- Power tools
- Refrigerators larger than 4.5 cubic feet
- Space heaters
- Street signs of any kind
- Wireless internet routers



Dear University of Mary Washington Resident,

University of Mary Washington has partnered with MyResNet to provide internet service, cable television and support to your residence. To make sure you're connected, follow the steps below to register for service.

### SET UP YOUR ACCOUNT

Residents can register for an account at [MyResNet.com](http://MyResNet.com). Once you've created a unique username and password, you can log in and access the ResNet on the day you arrive!

### AVAILABLE SERVICE LEVEL

University of Mary Washington ResNet Packages		
100 Mbps Download Speed	Connect 6 total devices	Included

### CONNECT YOUR DEVICES

Make sure that all your devices like smartphones, tablets, and game systems are registered as devices in your MyResNet account. If you use a device that has not been added, you will be prompted to add that device using the device's MAC address. **Please see 2<sup>nd</sup> page of this document for detailed instructions.**

### CABLE TV

Make sure your TV has the proper QAM Tuner (internal or external). Without a QAM tuner you will not receive TV service. To determine whether your TV has an internal tuner you will need to search the specifications section of your TV manual or locate the make and model of the TV and lookup the specs online. If your TV does not have an internal QAM tuner, an external tuner will need to be purchased to receive channels. [https://myresnet.com/public/files/digital\\_tv\\_faq.pdf](https://myresnet.com/public/files/digital_tv_faq.pdf)

### NEED SOME HELP?

If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call [MyResNet](tel:877-478-8808) support at 877-478-8808
- Email [support@myresnet.com](mailto:support@myresnet.com)
- Text [ResNet](tel:84700) to 84700
- Chat live at [www.MyResNet.com](http://www.MyResNet.com)

Sincerely,

The MyResNet Team

Contact 24/7 support at [877-478-8808](tel:877-478-8808) or at [support@myresnet.com](mailto:support@myresnet.com) | [www.MyResNet.com](http://www.MyResNet.com)



## CONNECT YOUR DEVICES

Please follow these instructions to add your additional devices to your MyResNet portal

1. When you connect a device to MyResNet that is not registered, you will see this screen



2. Once you click continue, you'll need to either create an account or log into your account. You'll notice the mac address for your device is listed at the very bottom. **Get this down!**



3. Once you login or create an account, you'll be re-directed to your MyResNet dashboard. Select **Add Device**, and input your mac address from step #2.

